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KMR® Powder Update

Recently, a limited number of KMR powder users have experienced product producing an off odor. Normally, the product exhibits a faint "milky" smell.

It has been determined that some packaged KMR powder may have been exposed to excessive heat outside the manufacturing process.

Do not use the product if it has an off odor. Please contact PetAg Technical Services at 800-323-0877 and provide all of the information printed on the bottom of the can. For any bagged product, you can find the information on the sticker near the UPC on the back of the bag. This will provide production and tracking information for further analysis.

Replacement KMR product will be sent, following contact with Technical Services.

Liquid KMR products have exhibited no impact from heat stress.

Rest assured, PetAg uses standards of the highest quality when producing KMR. We are currently exploring different manufacturing processes for KMR powder to eliminate this sensitivity to heat.

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